WSB University						
Field of study: Manag	Field of study: Management					
Course: Business Er	Course: Business English					
Educational profile:	general					
Education level: II -cy	Education level: II -cycle studies					
Number of hours	1			2		
per semester	I	II	III		IV	
Full-time studies (L/C/lab/pr/e)		20e	20e			
Part-time studies (L/C/lab/pr/e)						
CLASS LANGUAGE	English					
LECTURER	Barbara Borkowska-Kę	pska MA				
FORM	e-learning					
COURSE OBJECTIVES	This course aims to develop students' linguistic and communicative competence in English, with particular emphasis on business and management contexts. Students acquire and apply specialized vocabulary related to corporate structures, team collaboration, negotiation, and digital transformation. They analyse authentic materials and formulate context-appropriate responses, both written and spoken, with growing grammatical precision and lexical accuracy. Emphasis is placed on using English fluently and correctly in professional discussions, emails, reports, and presentations. Learners demonstrate the ability to participate in workplace interactions such as meetings, problem-solving discussions, and intercultural exchanges. Students collaborate in culturally diverse teams, adapting their language and behaviour to different communication styles and organizational cultures. They evaluate team dynamics and reflect on their role in joint tasks, using English to negotiate meaning, manage conflicts, and build consensus. The course also introduces digital tools—such as collaborative platforms, corpora, and Al-supported writing systems—which students use to research, draft, and revise professional content in English. They integrate quantitative and qualitative data into their arguments and formulate evidence-based recommendations tailored to business settings. Throughout the course, students reflect on the ethical and intercultural dimensions of professional communication in English-speaking environments. By actively engaging in project work, simulations, and peer review, they strengthen both their language skills and their ability to communicate effectively in global business contexts. Upon completion, students are able to express themselves clearly, accurately, and persuasively in a variety of business-related situations, demonstrating linguistic competence, digital literacy, and intercultural sensitivity.					
Reference to learning outcomes - Field-related learning outcome EFMD	Description	Description	of learning outcor	thing and learning methods	Verification of learning outcomes	
Knowledge						

Intercultural Communication and Interpersonal Skills LO8 LO9	Students identify and describe key cultural norms and communication styles specific to English-speaking countries. They analyze common barriers in cross-cultural communication and compare strategies used in various intercultural scenarios. Learners apply appropriate linguistic structures and techniques—such as formal register, feedback methods, and polite refusal—tailored to business and academic settings. Through simulations and case studies, they demonstrate the ability to negotiate and resolve misunderstandings respectfully. Students interpret culturally coded messages and distinguish between direct and indirect forms of communication. They practice role-plays that illustrate how tone, context, and hierarchy affect meaning. Learners formulate culturally appropriate responses in both written and spoken English at B2 level. They evaluate the effectiveness of different communication strategies in intercultural situations. Finally, students justify their choices and revise their approaches based on peer and instructor feedback.	Teaching methods: 1. Content language integrated teaching 2. Lexical approach 3. Grammar approach Learning methods: 1. Content-based learning: video-based learning	Self-check quizzes - Listening comprehension, reading comprehension, vocabulary quizzes End-of-module tests			
	Skills & Attitudes					
Intercultural Communication and Interpersonal Skills LO7 LO8 LO9	Students identify the characteristics of effective team collaboration and explain the impact of cultural diversity on group dynamics. They analyze intercultural challenges in team-based communication and compare approaches used to manage conflict and ensure inclusion. Through structured group work and project-based learning in English, students apply appropriate strategies to foster cooperation, mediate misunderstandings, and facilitate consensus. They demonstrate the ability to articulate their views clearly and respectfully in both written and spoken English at B2 level. Learners adapt their communication to different team roles and cultural perspectives, reflecting on feedback from peers and instructors. They create joint presentations and co-author written texts in English, integrating diverse viewpoints. Students evaluate the effectiveness of their team's communication process and revise their approaches where necessary. By completing collaborative tasks in multilingual settings, they strengthen their intercultural communicative competence and demonstrate accountability, empathy, and initiative.	Teaching methods: 1. Content language integrated teaching 2. Lexical approach 3. Grammar approach Learning methods: Content-based learning: video-based learning	Self-check quizzes - Listening comprehension, reading comprehension, vocabulary quizzes End-of-module tests			

Digital Skills and the Use of Information and Communication Technologies LO17 LO18	communication in English-speaking academic and professional contexts. They apply Al-powered tools, digital corpora, and speech analysis software to collect, process, and evaluate language-based data in English. Learners demonstrate the ability to collaborate using platforms such as shared documents, virtual meetings, and online		Teaching methods: 1. Content language integrated teaching 2. Lexical approach 3. Grammar approach	Self-check quizzes - Listening comprehension, reading
			Learning methods: 1. Content-based learning: video-based learning, text- based learning	comprehension, vocabulary quizzes End-of-module tests
Full-time Participation in lectures = Participation in classes = Preparation to classes = Preparation to lectures = Preparation to an examination = 3 Project tasks = e-learning = 40 Credit/examination = 3 others (indicate which) = 4 TOTAL: 50 ECTS points: 2 Including practical classes:		Part-time Participation in lectures = Participation in classes = Preparation to classes = Preparation to lectures = Preparation to an examination = Project tasks = e-learning = Credit/examination = others (indicate which) = TOTAL: ECTS points: Including practical classes:		
PREREQUISITES COURSE CONTENT (Division into contact hours and e-learning)	Contact hours: x E-learning: Reading and listening (video) materi Human resources and recruitment Interview Organizational structure of the compa Types of companies Advertising, marketing and customer Business ethics Corporate Social Responsibility Management styles Team building Stock Exchange	any	ntaining lexis related to the	following areas

Banking Investments

	International trade Mergers and acquisitions Analysis of the company's activities on the basis of annual reports Preparation of presentations Effective negotiations Organisation of meetings Formal and informal letters and e-mails Reports Grammar: Verb forms Tenses	
	Passive voice	
LITERATURE	Market Leader intermediate, Pearson Education Longman 2020	
(compulsory	Market Leader upper-intermediate, Pearson Education Longman 2020	
reading)	Business Vocabulary In Use Advanced, Cambridge University Press, 2017	
OPTIONAL LITERATURE	Success with BusinessB2- C1, National Geographic Learning, 2020 English for Business Studies, Cambridge University Press, 2019	
LITERATURE	Professional English in Use Finance, Cambridge University Press, 2016	
	R. Gesteland, Cross-Cultural Business Behavior: A Guide for Global Management (Fifth Edition),	
	Copenhagen Business School Press, 2012	
	Internet sources:	
	https://learnenglish.britishcouncil.org/business-english	
	https://businessculture.org/business-culture/cultural-differences-in-business/ https://www.mindtools.com/a1ecvyx/hofstedes-cultural-dimensions	
	https://www.hofstede-insights.com/	
SCHOLARLY PUBLICATIONS BY PERSONS WHO CONDUCT	Borkowska-Kępska B., Gwóźdź G., Mamet P., (eds.) <i>LSP Perspectives.</i> Wyższa Szkoła Biznesu w Dąbrowie Górniczej, Dąbrowa Górnicza 2015.	
CLASSES, WHICH ARE RELATED TO THE MODULE SUBJECT	2. Borkowska-Kępska B., Gwóźdź G., Pikiewicz R., <i>An Approach to ESP Teaching at the Tertiary Level-the Case Study of the University of Dąbrowa Górnicza</i> , [in:] B.Borkowska-Kępska, G. Gwóźdź, P.Mamet (eds.), LSP Perspectives (pp. 23-39). Wyższa Szkoła Biznesu w Dąbrowie Górniczej, Dąbrowa Górnicza 2015.	
SUBJECT	3. Borkowska-Kępska B., Gwóźdź G., (eds.) (2017) LSP Perspectives 2. Języki specjalistyczne – nowe perspektywy 2. Wyższa Szkoła Biznesu w Dąbrowie Górniczej, Dąbrowa Górnicza 2017.	
	4. Piontek B, Piontek F., <i>Development from Theory to Practice</i> . Shaker Verlag, Aachen 2017 – translation into English	
	5. Borkowska-Kępska, B. Language Coaching as an Approach to the Development of the Foreign Language Competencies of Managers [Coaching językowy jako podejście do rozwijania kompetencji językowych menedżerów], Zarządzanie: Teoria i Praktyka/Management: Theory & Practice nr 2/2018	
TEACHING AIDS	computer, Internet, additional textbooks, magazines, use of the Moodle platform	
PROJECT (if implemented in the framework of a classes module)	Not applicable	

FORM AND CONDITIONS OF ASSESSMENT

CRITERIA FOR ASSESSING ACHIEVED LEARNING OUTCOMES. The course is divided into two parts, A and B, containing specific thematic modules, one for each semester of study. The student is obliged to do all exercises in the course and achieve the score of minimum 60% in total in each part.

Evaluation criteria:

Total score of min. 60% in each part

Grading scale

60-67% satisfactory (3.0) 68-74% satisfactory plus (3.5) 75-82% good (4.0) 83-89% good plus (4.5) 90-100% very good (5)

^{*} L-lecture, C- classes lab- laboratory, pro- project, e- e-learning